

STEELHEAD COMMUNITY EMERGENCY CONTACT LIST:

Report A Fire: First Call Ministry of Forests: 1-800-663-5555 (*5555 from your cell phone) or 911

Mission Fire/Rescue Service: 911 or 604-820-3794 or 604-820-3793

Mission Fire/Rescue Hall Locations:

No. 1 Station, 33330 7th Avenue West of Murray Street

No. 2 Station, 30154 Dewdney Trunk Road at Bell Road, Stave Falls

No. 3 Station, 30435 Silverhill Avenue, east of Manzer

** For radio communication to the Fire Department rep, call Mission Command. **



Mission RCMP Service: 911 or Non-Emergency: 604-826-7161


Ambulance: 911

MEDICAL CARE

Knowing your options can help reduce stress & get timely support / care. See some options below:

<https://fraserhealth.ca/careoptions>

 **Emergency: Call 9-1-1**  or go to the nearest Emergency Department for critical or life-threatening conditions including broken bones, severe breathing problems or severe bleeding.

 **AED & Naloxone Kit Location:** Steelhead Hall 604-814-0127 (Forwarded to hall manager)

*We may be able to get to you while waiting for crews to arrive

Urgent care in Mission: Non-life-threatening medical concerns that need attention within 12 to 24 hours.

<https://www.fraserhealth.ca/Service-Directory/Services/primary-care-services/urgent-and-primary-care-centre>

Pharmacist: Talk to your pharmacist for minor ailments, like a urinary tract infection, pink eye, and more.

<https://www2.gov.bc.ca/.../accessing.../pharmacy-services>

Health Care Advice - Registered Nurse: 1-800-314-0999 (10am - 10pm | 7-days/week).

After hours? Call 8-1-1.

<https://www.fraserhealth.ca/Service-Directory/Services/mental-health-and-substance-use/mental-health-and-substance-use-urgent-care-response-centre>

Fraser Health Crisis Line: Call 24/7 at 604-951-8855 or 1-877-820-7444

<https://988.ca/>

Child or Youth Mental Health Crisis: Short Term Assessment Response Treatment (START) team: 1-844-782-7811

19+ Mental Health & Substance Use: 1-833-866-6478

Suicide Crisis Helpline. A safe space to talk, 24 hours a day, every day of the year: 9-8-8  Text 9-8-8

Foundry BC: Offers free & confidential mental health & wellness services for youth ages 12-24 & their families.

<https://foundrybc.ca/external-support-services-outside-foundry/> or Download the APP

Kids Help Phone: Text CONNECT to 686868, if you would like to stop the conversation text STOP

*Additional Mental Health Resources: <https://foundrybc.ca/external-support-services-outside-foundry/>

Poison Control: 1-800-567-8911

Wildlife or Environmental Issues: How to report

Call the RAPP hotline (toll-free in B.C.): 1-877-952-7277 (1-877-952-RAPP)

Non-emergencies

If the situation is not an emergency:

- Report the incident online: <https://forms.gov.bc.ca/environment/rapp/>
(Except Salmon Violation Reports)

Fisheries violations related to salmon

- Fisheries and Oceans Canada (DFO): 1-800-465-4336
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Family doctor or nurse practitioner

Call your family doctor or nurse practitioner first. Did you know they might have appointment spots for urgent or time-sensitive medical concerns?



No appointments available? Find a walk-in clinic near you at healthlinkbc.ca.

Pharmacist

Talk to your pharmacist for minor health concerns, like a urinary tract infection, pink eye and hemorrhoids.



They might also be able to provide an emergency refill of your prescription.

Visit bookapharmacist.gov.bc.ca to book an appointment.

Urgent and Primary Care Centre

Visit an Urgent and Primary Care Centre for urgent, non-emergency care that needs attention within 12 to 24 hours.



People with the most urgent medical concerns are seen first.

Learn more about locations and services at fraserhealth.ca/upcc.

Mental health and substance use

Fraser Health Crisis Line
Call toll-free 24/7 at **1-877-820-7444**.



For more options

Our mental health and substance use team can help you find the right service.

Call **1-833-866-6478** between 8:30 a.m. to 8:30 p.m., 7 days a week.

Fraser Health Virtual Care

Need health advice from home? Call **1-800-314-0999**.

Talk to a registered nurse.
🕒 10:00 a.m. to 10:00 p.m.,
7 days a week



Talk to a registered dietitian.
🕒 10:00 a.m. to 4:00 p.m.,
Monday to Friday

After hours? Call **8-1-1**.

Emergency Department

Call **9-1-1** or go to the nearest Emergency Department for critical or life-threatening conditions, including chest pain, severe breathing problems or severe bleeding.



Learn more about when to go to the emergency department at fraserhealth.ca/whentogoer.



fraserhealth.ca/CareOptions

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